

Billing Policies

The best medical care can be provided only on the basis of mutual understanding. We encourage you to discuss any questions you may have regarding our policies.

Insurance

We participate in a variety of insurance plans (list can be provided) and will directly bill your insurance under these plans. In this circumstance you are responsible only for applicable copayments before the visit. If you have not met your deductible, in order to control your cost of billing, we request that your charges for office visits be paid at the conclusion of each visit. We cannot accept responsibility for negotiating claims with insurance companies. You are responsible for payment of your medical care within a reasonable time, regardless of status of a claim. Services not covered by your insurance are your responsibility.

Click below for a list of insured companies we can directly bill.

<http://www.eyelids.eyemd.org/ypol/user/userMain.asp?siteid=1817307&content=userInsurancePage&bcx=My%20Doctor^TAB~Web%20Site^MNU~Dr%20Jonathan%20P.%20Shapiro^PST^1817307~Insurance%20/%20Hospitals^CAT^5&pageid=408979&rndm=0.5059698>

Copayments

When your insurance specifies a copayment (usually indicated on the identification card), this payment must be made at check-in, prior to your exam. Payment can be made in cash, check, or money order only.

Prior Authorization and Vision Care Forms

Some health maintenance organization (HMO) plans require you to obtain authorization for services from your primary care provider (internist, family practitioner, pediatrician, etc.). It is your responsibility to obtain authorization from your primary care provider. This is required by your insurance before you visit our office, even when the visit is for an urgent problem. Contact your insurer if you have questions, or contact the office of your primary care provider. Some insurance companies (such as Vision Service Plan [VSP]) require you to obtain a form or voucher prior to your eye exam. This can be obtained by calling your insurer directly.

We Participate with Medicare

We are participating providers under Medicare. This means we accept the fees set by Medicare for medical services covered by the Medicare program, including surgery. **Medicare patients will be responsible only for copayments, deductibles and non-covered services, such as refractions and routine eye exams.**

Credit Cards

We do **not** accept credit cards.

Payments

We accept cash, checks, or money orders made out to Dr. Jonathan P. Shapiro, MD PLLC. Checks that do not clear will be charged \$40.00 service fee.

Billing

If billing is necessary, a statement will be mailed to you which is due within 30 days. Charges and payments for services received during the last few days before your billing date may appear on the following month's statement.

Insurance Counseling

Before any surgical procedure or exam which may entail greater expense, our office will provide insurance coverage information and estimate what, if any, balance may remain once insurance has paid. At your request, we will provide information on coverage to the best of our ability for any examination or procedure we perform, even when not of great expense. If special financial circumstances warrant an extended payment plan, our staff will be glad to help you.

Please bring all health insurance information with you. We'll need to copy any insurance card for our records.

Please note new patient intake forms can be found under New Patient Forms. You can print and complete these forms before arrival at the office to expedite your check in.