



# Corona Virus Notice

## IMPORTANT INFORMATION CONCERNING COVID-19

Due to the recent COVID-19 epidemic, we are experiencing unusually high call volumes. We appreciate your patience and are working to handle all calls. Pain Consultants of Atlanta is committed to remain fully operational to serve your needs. We understand that everyone has concerns about the presence of COVID-19 and we have developed a plan of action to address the potential threat. We are actively screening all incoming patients to find out if they are infected or at risk of infection. We have increased our already robust effort to wipe down surfaces between patients and to more frequently wipe down our waiting areas. We are also working to minimize the risk of exposure from patients with flu like symptoms.

PCA is following the CDC, Georgia Department of Health, and other community agencies to monitor COVID-19 and ensure a coordinated and comprehensive response if warranted. We are prepared to take all steps necessary to keep our staff and patients safe, while recognizing the importance of letting facts, rather than fear, determine our actions.

Effective immediately, we will be prioritizing cancellations and reschedules for the following patients:

1. Any individuals who have travelled outside the US in the preceding 14 days;
2. Any individuals who have had contact with someone with known or suspected COVID-19;
3. Any individuals who have registered a fever over the preceding 72 hours;
4. Any individuals currently displaying flu like symptoms: cough, shortness of breath, body aches, chills etc.;
5. Individuals over 60 years of age should take additional precaution on a case by case basis. Particularly those with co-morbidities including but not limited to: heart conditions, kidney disease and or diabetes.

We ask patients who do not fall within these parameters maintain their existing appointments so that we may be able to serve those in need.

We also ask that all patients that maintain appointments follow the best practice guidelines for staying healthy:

Wash hands frequently with soap and water for at least 20 seconds, especially after going to the bathroom, before eating, and after blowing your nose, coughing or sneezing. If soap and water are not available, use alcohol-based hand sanitizers.

Avoid close contact with people who are sick.

Avoid touching your eyes, nose and mouth.

Stay home when you are sick.

Cover your cough or sneeze with a tissue, then throw the tissue in the trash.

Clean and disinfect frequently objects and surfaces using a regular household cleaning spray or wipe.

**Additionally, due to local and federal government recommendations, we are trying to limit people gathering within indoor spaces. Therefore, we are asking our patients to limit guests/visitors inside our clinics to those under the age of 18 that cannot otherwise wait safely in their car. For patients requiring ambulatory assistance, their care givers should help them to the office and wait outside while the patient is under our care and supervision.**

Thank you for your cooperation.