



# Louisville Orthopaedic Clinic Patient Newsletter

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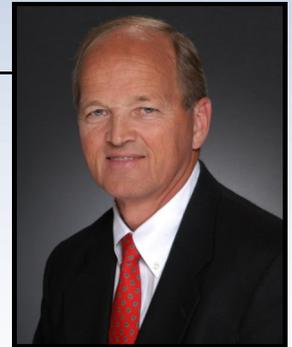
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### Retirement Announcement

After 28 years of practice, Dr. Lehmann retired at the end of September 2015. He brought so much to this practice, the staff, & of course his patients over the years. After intending to retire just a couple of years ago, his dedication and love for practicing medicine kept him from following through until now. We and his patients were thankful to have him for a little bit longer.



Dr. Lehmann has always had many hobbies in which he's passionate about outside of medicine. Now with his official retirement we know he has plenty of friends, family, & activities to fill his days.



### Dates To Remember

- Oct. 31 Halloween
- Nov. 3 Election Day
- Nov. 11 Veteran's Day
- Nov. 14 Jingle Bell Run
- Nov. 26 Thanksgiving
- Nov. 27 LOC Closed
- Dec. 5 LOC Holiday Party
- Dec. 24 Christmas Eve
- Dec. 25 Christmas Day

### What is Pre Check?

- Appointment Reminders by email
- Prepay copays or balance
- Upload Insurance Cards
- Update basic personal info

The best part is you don't have to remember yet another username and password to log-in. Simply enter your date of birth and zip code to log-in.

**IMPORTANT:** You must log-in /check-in & go to "My Appointments" to view the date(s) and time(s) of your appointment. It will also specify who your appointment is with. The date & time shown on your email is not the date & time of your appointment, but the date & time the email was delivered.

This app is desktop and mobile friendly.

**PLEASE NOTE:** Pre Check is a new product, currently undergoing "fixes" to resolve any possible glitches. If you previously experienced a problem when trying to use Pre Check, those problems should now be resolved. If you do experience any problems, please let us know so we can report the issue to the developers.

## AFFORDABLE CARE ACT



To assure our compliance with the Affordable Care Act and the quality care you have become accustomed to, we are currently implementing new computer software.

We greatly appreciate your patience and ask that you bear with us during this time of transition.

Please accept our apologies in advance for any delay this may cause to the appointment process. We are doing everything possible to make this a smooth transition and limit the effect it may have on your overall experience during your visit.

### Information Updates & Online Registration

Currently, we do not offer an option for you to register or update information online. If you need to update any of your information with our office, please do so at your next visit. We are working to once again offer the convenience of online updates in the future.

## *Why Should I Use the Patient Portal?*



Access 24 hours a day at your own convenience & bypass the need to call into our office.

Appointments: Request Appointments

Prescriptions: Place Prescription Refill Requests

Messaging/Questions: Ask a Question &/or send non-urgent messages to your provider or other office staff through the “Ask a Staff” selection. This is essentially the same as if you were to call into our office to speak to your provider or other staff member. Please allow 24-48 hours for your message to be addressed.

Medical Records: Request Medical Records through the “Ask a Question” selection. You have the choice to pick them up in our office, have them mailed, or they can be uploaded to your patient portal account. If you have them uploaded to your portal, you will find them under the “Messages” section of your portal account.

### How to Access the Patient Portal

1. Go to our website at [www.louortho.com](http://www.louortho.com)
2. Click on “Patient Portal” on the homepage
3. If you already have an account, sign in with your username password
4. New to the portal? Click “Create New Account”

**Unsubscribing:** If you ever wish to unsubscribe from the Patient Newsletter emails, please send us an email through the [Contact Us](#) page of our website: [www.louortho.com](http://www.louortho.com).

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**Check out our website: [www.louortho.com](http://www.louortho.com)**