

If you can't remember your user id on our website

1. Click on **Forgot your User ID**

My Patient Page

Login User Id <input type="text"/> Forgot your User Id? Password <input type="password"/> Forgot your Password? You may reset it here <input type="button" value="Login"/>	New User? <input type="button" value="Create An Account"/> This site uses HEALTHKEY
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2. Enter the **email address** you used when you created an account on our website.

If you received an email from us, use that email address.

Forgot your User ID?

Please enter the following details and the User ID will be emailed to the email address on file. If your e-mail address has changed, please contact your provider to have it updated.

Email address used when account was created

Example: none@none.com

Patient's date of birth

3. Enter the answer to the secret question you created when you created your account

Secret Question

Please verify your identity by answering your secret question below.

Question What is the name of the city where I was born?

Answer

4. You'll get a confirmation message

Forgot your User ID?

Your User ID was found and has been emailed to the email address on file.

5. You will soon get an email with your User ID:

User ID request response from Obstetrics, Gynecology & Infertility, P.A.

noreply@medfusion.net

Sent: Thu 1/28/2010 4:53 PM

To: [REDACTED]

Dear [REDACTED]:

You recently requested your user ID for the online patient portal on Obstetrics, Gynecology & Infertility, P.A.'s website to be emailed to you as a reminder. We have included that user ID here in this email. Please note that the user ID is case sensitive.

User ID: [REDACTED]

Our practice participates in the HealthKey program. That means that if you see the HealthKey name on other physician's patient portals, you can use this same user ID and password login.

This secure online patient portal is a great way for you to receive timely health information, manage your own healthcare, and stay in touch with your physicians without having to spend costly time on the phone or in the waiting room.

We look forward to continuing to serve you with this convenient, secure means of communication.

Regards,

Obstetrics, Gynecology & Infertility, P.A. Staff

NOTE: please save this email in a secure place and/or make a note of this user ID.

PROBLEMS: Click Contact Us and enter your information. We'll get back to you very soon.

- [Our Providers](#)
- [Services](#)
- [Edina Clinic](#)
- [Maple Grove Clinic](#)
- [Robbinsdale Clinic](#)
- [Printable Forms](#)
- [Insurance](#)
- [Hospital & Surgery Centers](#)
- [Mammograms](#)
- [Patient Education](#)
- [News](#)
- [Links](#)
- [Financial Policies](#)
- [Patient Privacy](#)
- [Contact Us](#)
- [Home](#)

Contact Us

Edina Office
Address:
6405 France Avenue
Suite W400
Edina, Minnesota 55435
Phone: 952-920-2730
Fax: 952-567-7090

This form is for **NON-MEDICAL** communications only! If you have a question regarding your medical care, please call our office. Thank you.

IF THIS IS AN EMERGENCY, CALL 911 IMMEDIATELY!

(Please note that this page is not secure and is not intended to convey sensitive information.)

- * Patient Name
- * E-mail Address
- * Confirm E-mail Address
- * Your Date of Birth
(mm/dd/yyyy)
- * Subject
- * Your Message