



Notice of Privacy Practices

This notice describes how medical information about you may be used and disclosed and how you can gain access to this information. Please review it carefully.

Protected health information, about you, is maintained as a record of your contacts or visits for healthcare services with our practice. Specifically, "protected health information" is information about you, including demographic information (i.e., name, address, phone, etc.), that may identify you and relates to your past, present or future physical or mental health condition and related health care services.

Our practice is required to follow specific rules on maintaining the confidentiality of your protected health information, using your information, and disclosing or sharing this information with other healthcare professionals involved in your care and treatment. This Notice describes your rights to access and control your protected health information. It also describes how we follow applicable rules and use and disclose your protected health information to provide your treatment, obtain payment for services you receive, manage our health care operations and for other purposes that are permitted or required by law.

We are required to abide by the terms of this Notice of Privacy Practices. We reserve the right to change the terms of our notice, at any time. The new notice will be effective for all protected health information that we maintain at that time. A copy of a revised Notice of Privacy Practices may be obtained by calling the office and requesting that a revised copy be sent to you in the mail or asking for one at the time of your next appointment.

If you have any questions about this Notice, please contact our Privacy Manager at 892-1192, ext.162.

Your Rights Under The Privacy Rule

Following is a statement of your rights, under the Privacy Rule, in reference to your protected health information. Please feel free to discuss any questions with our staff.

- **You have the right to receive, and we are required to provide you with, a copy of this Notice of Privacy Practices** - We are required to follow the terms of this notice. We reserve the right to change the terms of our notice, at any time. If needed, new versions of this notice will be effective for all protected health information that we maintain at that time. Upon your request, we will provide you with a revised Notice of Privacy Practices if you call our office and request that a revised copy be sent to you in the mail or ask for one at the time of your next appointment.

- 1 • **You have the right to authorize other use and disclosure** - This means you have the right to
2 authorize or deny any other use or disclosure of protected health information that is not
3 specified within this notice. You may revoke an authorization, at any time, in writing, except
4 to the extent that your Healthcare Provider or our office has taken an action in reliance on
5 the use or disclosure indicated in the authorization.
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- 7 • **You have the right to designate a personal representative** – This means you may designate a
8 person with the delegated authority to consent to, or authorize the use or disclosure of
9 protected health information.
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- 11 • **You have the right to inspect and copy your protected health information** - This means you
12 may inspect and obtain a copy of protected health information about you that is contained
13 in your patient record. We have the right to charge a reasonable fee for copies as
14 established by professional, state, or federal guidelines.
15
- 16 • **You have the right to request a restriction of your protected health information** - This means
17 you may ask us, in writing, not to use or disclose any part of your protected health
18 information for the purposes of treatment, payment or healthcare operations. You may also
19 request that any part of your protected health information not be disclosed to family
20 members or friends who may be involved in your care or for notification purposes as
21 described in this Notice of Privacy Practices. In certain cases, we may deny your request for
22 a restriction.
23
- 24 • **You may have the right to request an amendment to your protected health information** - This
25 means you may request an amendment of your protected health information for as long as
26 we maintain this information. In certain cases, we may deny your request for an
27 amendment.
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- 29 • **You have the right to request a disclosure accountability** - This means that you may request
30 a listing of disclosures that we have made, of your protected health information, to entities or
31 persons outside of our office.
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34 **How We May Use or Disclose Protected Health Information**

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36 Following are examples of uses and disclosures of your protected health care information that
37 the we are permitted to make. These examples are not meant to be exhaustive, but to describe
38 the types of uses and disclosures that may be made by our office.
39

- 40 • **Treatment** - We may use and disclose your protected health information to provide,
41 coordinate, or manage your healthcare and any related services. This includes the
42 coordination or management of your healthcare with a third party that is involved in your
43 care and treatment. For example, we would disclose your protected health information, as

1 necessary, to a pharmacy that would fill your prescriptions. We will also disclose protected
2 health information to other Healthcare Providers who may be involved in your care and
3 treatment.

4
5 We may also call you by name in the waiting room when your Healthcare Provider is ready
6 to see you. We may use or disclose your protected health information, as necessary, to
7 contact you to remind you of your appointment. We may contact you by phone or other
8 means to provide results from exams or tests and to provide information that describes or
9 recommends treatment alternatives regarding your care. Also, we may contact you to
10 provide information about health related benefits and services offered by our office.

- 11
12 • **Payment** - Your protected health information will be used, as needed, to obtain payment for
13 your healthcare services. This may include certain activities that your health insurance plan
14 may undertake before it approves or pays for the healthcare services we recommend for
15 you such as; making a determination of eligibility or coverage for insurance benefits,
16 reviewing services provided to you for medical necessity, and undertaking utilization review
17 activities.
- 18
19 • **Healthcare Operations** - We may use or disclose, as-needed, your protected health
20 information in order to support the business activities of our practice. This includes, but is not
21 limited to business planning and development, quality assessment and improvement,
22 medical review, legal services , and auditing functions. It also includes education, provider
23 credentialing, certification, underwriting, rating, or other insurance-related activities.
24 Additionally, it includes business administrative activities such as customer service,
25 compliance with privacy requirements, internal grievance procedures, due diligence in
26 connection with the sale or transfer of assets, and creating de-identified information.

27 28 29 **Other Permitted and Required Uses and Disclosures**

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31 We may also use and disclose your protected health information in the following instances as
32 outlined below. You have the opportunity to agree or object to the use or disclosure of all or
33 part of your protected health information.

- 34
35 • **To Others Involved in Your Healthcare** - Unless you object, we may disclose to a member of
36 your family, a relative, a close friend or any other person, that you identify, your protected
37 health information that directly relates to that person's involvement in your healthcare. If
38 you are unable to agree or object to such a disclosure, we may disclose such information as
39 necessary if we determine that it is in your best interest based on our professional judgment.
40 We may use or disclose protected health information to notify or assist in notifying a family
41 member, personal representative or any other person that is responsible for your care,
42 general condition or death. If you are not present or able to agree or object to the use or
43 disclosure of the protected health information, then your Healthcare Provider may, using

1 professional judgment, determine whether the disclosure is in your best interest. In this case,
2 only the protected health information that is relevant to your healthcare will be disclosed.

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- 4 • **As Required By Law** - We may use or disclose your protected health information to the
5 extent that is required by law.
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- 7 • **For Public Health** - We may disclose your protected health information for public health
8 activities and purposes to a public health authority that is permitted by law to collect or
9 receive the information.
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- 11 • **For Communicable Diseases** - We may disclose your protected health information, if
12 authorized by law, to a person who may have been exposed to a communicable disease or
13 may otherwise be at risk of contracting or spreading the disease or condition.
- 14
- 15 • **For Health Oversight** - We may disclose protected health information to a health oversight
16 agency for activities authorized by law, such as audits, investigations, and inspections.
- 17
- 18 • **In Cases of Abuse or Neglect** - We may disclose your protected health information to a
19 public health authority that is authorized by law to receive reports of child abuse or neglect.
20 In addition, we may disclose your protected health information if we believe that you have
21 been a victim of abuse, neglect or domestic violence to the governmental entity or agency
22 authorized to receive such information. In this case, the disclosure will be made in a manner
23 that is consistent with the requirements of applicable federal and state laws.
- 24
- 25 • **To The Food and Drug Administration** - We may disclose your protected health information
26 to a person or company required by the Food and Drug Administration to report adverse
27 events, to monitor product defects or problems, to report biologic product deviations, to
28 track products, to enable product recalls, to make repairs or replacements, or to conduct
29 post-marketing surveillance, as required.
- 30
- 31 • **For Legal Proceedings** - We may disclose protected health information in the course of any
32 judicial or administrative proceeding, in response to an order of a court or administrative
33 tribunal (to the extent such disclosure is expressly authorized), in certain conditions in
34 response to a subpoena, discovery request or other lawful process.
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- 36 • **To Law Enforcement** - We may also disclose protected health information, as long as
37 applicable legal requirements are met, for law enforcement purposes.
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- 39 • **To Coroners, Funeral Directors, and Organ Donation** - We may disclose protected health
40 information to a coroner or medical examiner for identification purposes, determining cause
41 of death or for the coroner or medical examiner to perform other duties authorized by law.
42 We may also disclose protected health information to a funeral director, as authorized by
43 law, in order to permit the funeral director to carry out his/her duties. Protected health

1 information may be used and disclosed for cadaveric organ, eye or tissue donation
2 purposes.

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- 4 • **For Research** - We may disclose your protected health information to researchers when an
5 institutional review board has reviewed and approved the research proposal and
6 established protocols to ensure the privacy of your protected health information.
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- 8 • **In Cases of Criminal Activity** - Consistent with applicable federal and state laws, we may
9 disclose your protected health information if we believe that the use or disclosure is
10 necessary to prevent or lessen a serious and imminent threat to the health or safety of a
11 person or the public. We may also disclose protected health information, if it is necessary for
12 law enforcement authorities, to identify or apprehend an individual.
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- 14 • **For Military Activity and National Security** - When the appropriate conditions apply, we may
15 use or disclose protected health information of individuals who are Armed Forces personnel:
16 (1) for activities deemed necessary by appropriate military command authorities; (2) for the
17 purpose of a determination by the Department of Veterans Affairs of your eligibility for
18 benefits; or (3) to foreign military authority if you are a member of that foreign military
19 service.
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- 21 • **For Workers' Compensation** - Your protected health information may be disclosed as
22 authorized to comply with workers' compensation laws and other similar legally-established
23 programs.
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- 25 • **When an Inmate** - We may use or disclose your protected health information if you are an
26 inmate of a correctional facility and your Healthcare Provider created or received your
27 protected health information in the course of providing care to you.
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- 29 • **Required Uses and Disclosures** - Under the law, we must make disclosures about you when
30 required by the Secretary of the Department of Health and Human Services to investigate or
31 determine our compliance with the requirements of the Privacy Rule.
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34 **Complaints**

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36 You may complain to us or to the Secretary of Health and Human Services if you believe your
37 privacy rights have been violated by us. You may file a complaint with us by notifying our
38 Privacy Manager of your complaint.
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