



Patient Billing

We're here to help

What to Expect

Step 1: Patient receives services from one of Livingston HealthCare's providers, such as:

- Livingston Memorial Hospital
- Home Care
- Home Oxygen
- Hospice Care
- Orthopedic and Rehabilitation Institute
- Park Clinic
- Sleep Center

Step 2: Patient will receive a statement in the mail that shows itemized list of services provided, with charges. If insurance information has been provided, these charges have already been submitted to patient's insurance provider.

Step 3: Patient will continue to receive regular statements. Account balance will reflect any payments made.

Step 4: After insurer(s) have paid, patient will receive statement with any self-pay balance due. This is the amount due from the patient. If you need to make arrangements for payment, please call a Patient Service Representative at 823-6414.

Livingston HealthCare includes:

- ▲ Livingston Memorial Hospital
- ▲ Home Oxygen
- Orthopedic and Rehabilitation Institute
- Park Clinic (River Drive)
- Park Clinic (West Crawford)
- Home Care & Hospice Care
- Sleep Center, 1429 West Montana

Since 1955, Livingston HealthCare has provided premiere quality healthcare to the residents of Park County and surrounding communities. We keep our community healthy with a broad scope of services provided by well-trained and highly-skilled professionals. At Livingston HealthCare, we believe that **the way we care** is as important as the healthcare services we provide. That's why we like to say that we're more than just healthcare. We're really **the heart of community care.**



LivingstonHealthCare

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LivingstonHealthCare

the heart of community care

For your health, our campus is tobacco free.

Thank you for choosing Livingston HealthCare

When you or a family member becomes sick or injured, the last thing you want to think about are bills. That's why our staff is here. Our Patient Service Representatives help patients verify insurance coverage, answer questions about your bills, or set up payment arrangements when you need it. We'll help you organize your healthcare expenses, understand your insurance benefits, or even assist you in how to choose an insurer. It's part of our thanks to you for choosing Livingston HealthCare.

Financial Assistance

You may be eligible for financial assistance with your healthcare expenses. Talk with one of our Patient Service Representatives to get an application.

We're here to help – whether it's our bills or someone else's, understanding insurance benefits, or even on how to choose an insurer.



services Patient Financial Services

- File insurance claims on your behalf, with any insurers you designate at registration
- Answer your questions about our bills, your insurer's payments, or other healthcare bills
- Create payment plans to fit your budget
- Provide options for patient financial assistance
- Help you review options in choosing a health insurance provider
- Accept your payments in person or by mail—by cash, check, or credit card

Quick Tips for Billing Problems

Insurance Cards. Make sure we have your most current insurance information—and any spouse/supplemental coverage too.

Pre-Certification. Some health plans require pre-certification for a procedure or admission. We'd be happy to help you with this.

Multiple Bills. During a single hospital visit, you may receive multiple bills and statements. If you would like help sorting your healthcare paperwork, we can assist you.

When It's Not a Bill. What looks like a bill may only be a statement. If the balance due says \$0.00, then no payment is required at this stage.

contact us

For More Information

Please call **406-823-6414** and we would be happy to help you.