

Pregnancy Care Follow-Up (03182009)

Your Pregnancy Care with Virginia Women's Center

Congratulations once again on the birth of your baby. The physicians and staff of Virginia Women's Center are committed to monitoring the quality of the care and services we provide, as part of an ongoing improvement process. We are surveying patients about their prenatal care experience with us and would greatly appreciate your feedback on yours.

Your submission is anonymous. Your doctor will not be able to link any information you provide with you personally.

1. Which of our offices did you visit for pregnancy care?

St. Mary's

Henrico Doctors'

Memorial Regional

Kilmarnock

Your Provider at St. Mary's

2. Who was your doctor for pregnancy care?

Karin Buettner, MD

Alice Hirata, MD

Karen Jefferson, MD

Leigh Lewis, MD

Richard Rinehardt, MD

Alexandra Tate, MD

Peter Wilbanks, MD

Heather Zechman, MD

3. Who delivered your baby?

Karin Buettner, MD

Alice Hirata, MD

Karen Jefferson, MD

Leigh Lewis, MD

Richard Rinehardt, MD

Alexandra Tate, MD

Peter Wilbanks, MD

Heather Zechman, MD

Not on this list

Your Provider at Henrico Doctors' Hospital

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4. Who was your doctor for pregnancy care?

- Heidi Braun, MD
- Elizabeth Roberts, MD
- Laura Pendlebury, MD
- Ed Schoeffler, MD
- Ann Vanichkachorn, MD

5. Who delivered your baby?

- Heidi Braun, MD
- Elizabeth Roberts, MD
- Laura Pendlebury, MD
- Ed Schoeffler, MD
- Ann Vanichkachorn, MD
- Not on this list

Your Provider at Memorial Regional

6. Who was your doctor/midwife for pregnancy care?

- Keith Berkle, MD
- Stephen Eads, MD
- Kimberly Galgano, MD
- Doug Hutcheson, MD
- Monica Powers, MD
- Kristin Schraa, MD
- Nadene Brunk, CNM

7. Who delivered your baby?

- Keith Berkle, MD
- Stephen Eads, MD
- Kimberly Galgano, MD
- Doug Hutcheson, MD
- Monica Powers, MD
- Kristin Schraa, MD
- Nadene Brunk, CNM
- Not on this list

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Your Provider at Kilmarnock

8. Who was your doctor for pregnancy care?

Kay Stout, MD

9. Who delivered your baby?

Kay Stout, M.D.

Not on this list

Full Provider List

10. Who delivered your baby?

Alexandra Tate, MD

Alice Hirata, MD

Ann Vanichkachorn, MD

Doug Hutcheson, MD

Ed Schoeffler, MD

Elizabeth Roberts, MD

Heather Zechman, MD

Heidi Braun, MD

Karin Buettner, MD

Karen Jefferson, MD

Kimberly Galgano, MD

Kristin Schraa, MD

Laura Pendlebury, MD

Leigh Lewis, MD

Monica Powers, MD

Nadene Brunk, CNM

Richard Rinehardt, MD

Peter Wilbanks, MD

About Your Pregnancy

11. Is this your first birth?

Yes

No

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12. Please rate how important it was to you while pregnant to learn about the following.

	Extremely Important	Very Important	Important	Not very important	Not important at all
Genetic testing	jn	jn	jn	jn	jn
Physical changes during pregnancy	jn	jn	jn	jn	jn
Emotional changes during pregnancy	jn	jn	jn	jn	jn
My relationship with my partner during pregnancy	jn	jn	jn	jn	jn
General nutrition and healthful eating during pregnancy	jn	jn	jn	jn	jn
Availability of prepared childbirth classes through hospital	jn	jn	jn	jn	jn
Breastfeeding	jn	jn	jn	jn	jn

First Pregnancy Visit

13. The doctor/nurse practitioner/nurse educator spent adequate time with me on my first pregnancy visit explaining such things as lab work, diet, exercise, medications, immunizations, genetic testing and more.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
My time with the nurse practitioner and/or nurse educator was well spent	jn	jn	jn	jn	jn

14. What other resources did you use to learn about pregnancy and birth? (Check all that apply)

- Our Web site, VirginiaWomensCenter.com
- Other internet sites
- Advice of friends or family
- Moms' group(s)
- Books

Overall Rating

15. Your Office Visits - please make an overall rating

	Strongly Agree	Agree	Neutral	Disagree	Strongly Agree
My doctor or midwife was courteous and friendly	jn	jn	jn	jn	jn
My doctor or midwife spent adequate time listening to my concerns	jn	jn	jn	jn	jn
My doctor or midwife was helpful regarding my health concerns/questions	jn	jn	jn	jn	jn
I am very likely to refer a friend to my doctor or midwife for pregnancy care	jn	jn	jn	jn	jn

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16. Virginia Women's Center - please make an overall rating

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A
My Nurse Practitioner was friendly, helpful and knowledgeable	jn	jn	jn	jn	jn	jn
My Doctors' Nurse/Medical Assistants were friendly, helpful and knowledgeable	jn	jn	jn	jn	jn	jn
The Front Desk/Check Out staff were friendly, helpful and knowledgeable	jn	jn	jn	jn	jn	jn
The Billing Office was friendly, helpful and knowledgeable	jn	jn	jn	jn	jn	jn
The Lab staff was friendly, helpful and knowledgeable	jn	jn	jn	jn	jn	jn
The Ultrasound staff was friendly, helpful and knowledgeable	jn	jn	jn	jn	jn	jn
I would/will choose Virginia Women's Center for care during my next pregnancy.	jn	jn	jn	jn	jn	jn

Labor & Delivery

17. Labor and delivery:

Please answer the following questions based on the experience you had with the doctor who delivered your baby. We recognize that this may not have been your regular doctor.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
The doctor/midwife was attentive to me and the baby from a medical standpoint.	jn	jn	jn	jn	jn
The doctor/midwife was attentive and caring to me and those with me.	jn	jn	jn	jn	jn
The experience of my baby's birth met my expectations.	jn	jn	jn	jn	jn

18. Please share with us any comments you think we would like to know.

Thank you

Thank you for your time and attention. Our aim is to make sure every experience you have with Virginia Women's Center is an excellent one. For more information and to find out how we are using your feedback, visit www.VirginiaWomensCenter.com.