



Atlanta Children's Clinical Center, P.C.

March 20, 2020

To the patients and families of ACCC:

What can happen in a week? We know that all of you are worried and concerned about the ongoing Covid-19 worldwide pandemic as well as the economic fallout from it with schools and businesses being abruptly halted.

We are here for you as an ongoing trusted source of information and advice as we navigate these highly unusual times. First, how to keep your family safe:

- Social distancing: the recommendations are to keep a safe distance (6 feet) from other people to minimize the potential spread; this means keeping your children at home and not having friends over or letting your children visit or play with others
- Quarantine at home: if you or your child is sick with cold symptoms or fever, keep them at home.

Having said that, we want you to know what we are doing here at the office to be available for you:

If your child is due for a **well** visit, please schedule one. Routine care and immunizations are extremely important, especially at times like these, to protect children from other deadly diseases. We know from experience that highly infectious diseases like measles and flu are lurking just beneath the surface if patients are not vaccinated in a timely manner. Cases of Covid-19 in children when they did poorly resulted from co-infection with other diseases so it is not too late to get a flu shot!

- We have certain times of day that we are doing well visits which is a separate time of day from sick visits to minimize exposure of well visits to sick children.
- We are only using certain rooms for well visits and certain rooms for sick visits and have eliminated objects in the waiting room that may act as fomites for contagion.
- We are doing our very best to not have anyone waiting in the waiting room at all.

If your child is **sick**, please call us. We are here to see your child if need be.

- We are deep cleaning rooms after each sick patient visit.
- Our staff are wearing protective gear to protect our patients and ourselves.
- If we truly have a case of respiratory illness concerning for Covid-19, we have a back entrance and a separate isolation room, to evaluate those potential patients.
- We have started doing telehealth. Not all visits can be done virtually, but some can be done remotely. Please speak to a nurse to schedule these.

We are here to help you through this crisis, as we have done in the past. Our doctors were on the front line of H1N1 infection. We made it through that—and together—we will make it through this. Again, we are grateful for the trust you place in us as pediatricians for your children.

Drs. Maxey, Chugani, and Ference