

NOTICE OF NONDISCRIMINATION

Discrimination is Against the Law

Children's Eye Clinic, P.C. complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Children's Eye Clinic, P.C. does not exclude people or treat them differently because of their race, color, national origin, age, disability, or sex.

Children's Eye Clinic, P.C. provides:

- Free aids and services to people with disabilities so they may communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Jean Spencer, MD, the owner and/or the staff.

If you believe that Children's Eye Clinic, P.C. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Jean Spencer, MD, owner/operator, 6000 University Avenue Suite 210, West Des Moines, IA 50266, Phone 515-222-1180, Fax 515-222-9635, childeyeclinic@yahoo.com. You can file a grievance in person, by mail, fax or email. If you need help filing a grievance, the Children's Eye Clinic, P.C. staff is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal available at: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail, phone, or fax at: U.S. Department of Health and Human Services, 200 Independence Avenue S.W., Room 509F, HHH Building, Washington DC 20201, 800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at: <http://www.hhs.gov/ocr/office/file/index.html>.

Appendix B to Part 92—Tagline Informing Individuals with Limited English Proficiency of Language Assistance Services English:

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-515-222-1180 (TTY: 1-515-222-1180)

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-515-222-1180 (TTY: 1-515-222-1180)

Chinese:

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-515-222-1180 (TTY: 1-515-222-1180)

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-515- 222-1180 (TTY:1-515-222-1180)

Serbo-Croatian: OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-515-222-1180 (TTY-Telefon za osobe sa oštećenim govorom ili sluhom: 1-515-222-1180).

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-515-222-1180 (TTY:1-515-222-1180)

Arabic: ملاحظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية رقم (515-222-1180-1). رقم (1180-222-515) افر لك بالمجان. اتصل برقم اتتو والبكم الصم ه:

Laotian: ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-515-222-1180 (TTY: 1-515-222-1180).

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-515-222- 1180 번으로 전화해 주십시오. (TTY: 1-515-222-1180)

Hindi: यान दः य द आप िहंदी बोलते ह तो आपके िलए मुत म भाषा सहायता सेवाएं उपल ध ह। 1-515-222-1180 पर कॉल कर। (TTY: 1-515-222-1180).

French: ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-515-222-1180 (TTY:1-515-222-1180).

Pennsylvanian Dutch: Wann du [Deitsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-515-222-1180 (TTY:1-515-222-1180).

Thai: เรียน:

ถ้าคณพูดภาษาไทยคุณสามารถใช้้บริการช้วยเหลือทางภาษาได้้ฟรี โทร 1-515-222-1180 (TTY: 1-515-222-1180).

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-515-222-1180 (TTY: 1-515-222-1180).

Karen: ဟံသုင်ဟံသး- နမံကတံ၊ ကညီ ကျိင်အယံ၊ နမုနံ ကျိင်အတံမၤစၢၤလၢ တလၢ်ဘျုးလၢ်စုၤ နီတံၤဘျုးသုန့ၣ်လီၤ. ကိး
1-515-222-1180 (TTY: 1-515-222-1180).

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-515-222-1180 (TTY: 1-515-222-1180).