

ORTHOPAEDIC AND JOINT REPLACEMENT CENTER

 PINEHURST SURGICAL

IT'S ALL ABOUT YOUR HEALTH



PINEHURST, NORTH CAROLINA

ORTHOPAEDIC AND JOINT REPLACEMENT CENTER

SPECIALISTS IN ALL JOINT REPLACEMENTS &
COMPREHENSIVE ORTHOPAEDIC CARE

WELCOME to the Orthopaedic and Joint Replacement Center of Pinehurst Surgical. Our physicians and staff have prepared this brochure to give you important information about the medical care and services we provide. We've also answered some of the most commonly asked questions about appointments, payment, and insurance. If you have any other questions, feel free to ask us.

ORTHOPAEDICS is the area of medicine that treats acute and chronic diseases of the musculo-skeletal system. This includes the following:

- correction of deformities
- joint replacement for arthritis
- the care of fractures
- injuries, including sports injuries, of the bones, tendons, and muscles
- diseases of the muscles and tendons
- the management of tumors of bone and muscle
- infections involving bones and joints

All of our physicians have complete backgrounds in all areas of orthopaedic surgery and medicine and are continually developing their expertise in the latest scientific and technological advances. This means for whatever reasons you've come to us, you will be helped by a physician who has the experience and up-to-date knowledge to best treat your individual needs.

OUR MEDICAL STAFF

consists of the following Board Certified physicians:

Mark E. Brenner, MD 910-295-0222

David P. Fedder, MD 910-295-0881

Ward S. Oakley, Jr., MD 910-295-0209

Neil A. Conti, MD 910-295-0230

John R. Moore, IV, MD 910-295-0224

David E. Strom, MD 910-295-0226

David J. Casey, MD 910-235-2712



In addition, we have the following Physician Assistants and Nurse Practitioner:

Kristin Blatz, PA-C

Andrea Burns, PA-C

Tim Gast, PA-C

Michelle Martinez, PA-C

Kevin Slater, PA-C

Connie Tighe, NP

Physician Assistants and Nurse Practitioners are licensed medical professionals who work under the direct supervision of a physician. The Orthopaedic and Joint Replacement Center uses Physician Assistants and a Nurse Practitioner to perform many of the medical services traditionally handled by a physician.

APPOINTMENTS can be made with us without a referral from another physician, unless required by your insurance company. Although we do our best to accommodate your wishes to see a particular doctor, sometimes a doctor's availability may be limited due to emergencies, existing appointments, or other scheduling conflicts. In that case, we can make arrangements for you to be seen by another orthopaedist in our department.

For an appointment with any of our physicians, please use our central appointment number.

**Orthopaedic and Joint Replacement Center
Central Appointment Phone Number
910-295-0295**

Note: If you must cancel an appointment, please notify our office as soon as possible. This courtesy will allow us to provide care for another patient.

When you come for your appointment, please be sure to bring with you the following items:

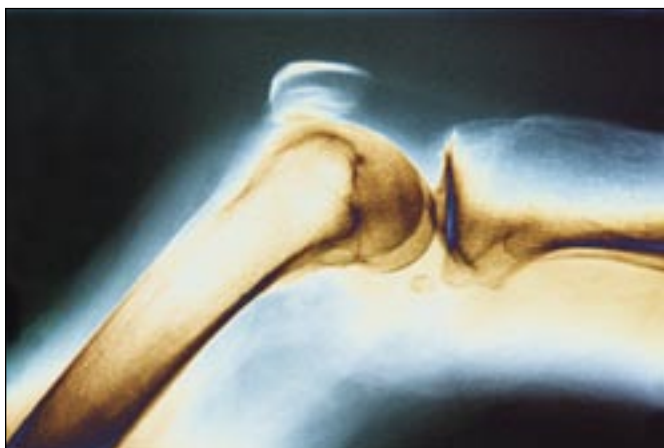
- Medical records from any other physicians who have treated you for this problem
- Any x-rays, and/or tests and written reports (CT scan, MRI, myelogram, NCV/EMG, etc.) for this problem
- A list of current medications
- Medical insurance cards
- Referral from your primary care doctor, if required by your insurance company
- If you are covered by Workers Compensation, please bring written verification from your employer, along with the date of accident and address to which we submit claims, as well as a copy of Form 19.

**Our office hours are 8:00 a.m.- 5:00 p.m.
Monday through Friday. The clinic is
closed on holidays.**

All your medical questions should be directed to these numbers.

Triage line for Dr Oakley, Dr. Fedder, and Dr. Moore: 910-215-2658

Triage line for Dr Brenner, Dr. Strom, Dr. Conti, and Dr. Casey: 910-235-9772



X-RAY services are available right here in our center. We have trained staff and state-of-the-art technology to provide you the best of care. Your original x-rays will be kept on file; however, we will gladly provide you with copies of your x-rays for a small fee.



AFTER YOUR VISIT

to the Orthopaedic and Joint Replacement Center of Pinehurst Surgical, it may be necessary for you to receive further medical care.

- Should your doctor recommend **hospitalization or surgery**, we can arrange admission to adjacent FirstHealth Moore Regional Hospital. One of our staff will discuss any questions you may have regarding costs and insurance relating to your hospitalization.
- Sometimes your doctor may recommend a course of **physical therapy** to help your recovery. In such cases, we can refer you to a qualified licensed professional therapist.



- Often our patients require **prescription medication**. If you need a refill, please notify your pharmacist. The pharmacy will fax us your request to 910/215-2657. We will provide notification to the pharmacy within 24 hours.
- During evenings, weekends, and on holidays, the doctor on-call does not have immediate access to your records. Therefore we're not able to refill your prescription at that time.

PAYMENT for all clinic services is expected at the time services are rendered. We accept cash, personal checks, MasterCard, VISA, Discover, and American Express. For your convenience we will file your insurance at no charge.

Whatever your insurance situation, it is important for you to know that you are ultimately responsible for payment of your bill. Please keep copies of all billing information so you can follow up on claims with your insurance company if it becomes necessary. For cases involving injury due to accidents, we have prepared special information on liability claims.

One of our staff will be glad to review this information with you and answer any questions.



 **PINEHURST SURGICAL**
orthopaedic & joint replacement center

Pinehurst Office
5 FirstVillage Drive
Pinehurst, NC 28374
(910-295-0227)

OFFICE LOCATIONS

Pinehurst Office

Pinehurst Surgical
5 FirstVillage Drive
Pinehurst, NC 28374
(910-295-0227)

Raeford Office

First Health
FirstHealth Family Care Ctr.
400 Teal Drive
Raeford, NC 28376
(910-904-2357)

Troy Office

FirstHealth Family Care Ctr.
Specialty Care Clinic
522 Allen Street, Suite 201
Troy, NC 27371
(910-571-5710)

Rockingham Office

Pinehurst Surgical
109 Physicians Park Road
Rockingham, NC 28379
(910-997-4579)

Location of our Pinehurst Office:

