

NEUROLOGICAL SURGERY AND SPINE CENTER

 PINEHURST SURGICAL

IT'S ALL ABOUT YOUR HEALTH



PINEHURST, NORTH CAROLINA

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WELCOME TO OUR OFFICE

Welcome to the Neurological Surgery and Spine Center of Pinehurst Surgical. In order to provide you with important information regarding the medical care and services we provide and to answer some of the most frequently asked questions about appointments, payment, and insurance, our physicians and staff have prepared this brochure for you.

Our Center provides a unique team approach by uniting neurosurgery and physical medicine and rehabilitation. By uniting disciplines, we can provide a coordinated approach to a wide range of spinal conditions focusing on the cause of the health problem and not just the symptoms. Our comprehensive, integrated services provide everything you need in one convenient location.

Diseases of the nervous system can cause symptoms of many types, including weakness, pain or even abnormalities in thinking and behavior. As a group practice, we confer quickly and efficiently to diagnose your problem.

- Cervical and Lumbar Disc Disease
- Spinal Stenosis
- Brain Tumors
- Carpal Tunnel Syndrome
- Ulnar Neuropathy
- Brain and Spine Trauma
- Neck Pain
- Back Pain
- Physical Medicine and Rehabilitation
- Electrodiagnostic Testing
- Spinal Injections

OUR OFFICE

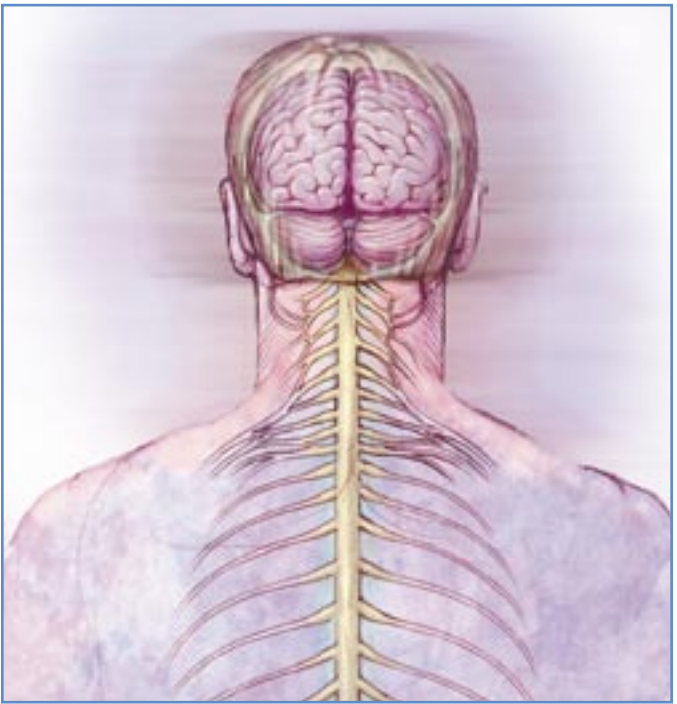
Our office accepts referrals from physicians/health care providers. When the referring physician's office calls for an appointment, our staff will schedule an appointment that is convenient for you. Please be sure that your insurance information is available at the time your appointment is scheduled. In order to serve your healthcare needs most efficiently, please be sure to bring the following with you to your appointment:

- Medical records from any other physicians who have treated you for the same problem
- Any x-rays/advanced imaging films accompanied by the written report (CT scans, MRIs, myelograms, or NCV/EMGs).
- A listing of all your current medications
- Medical insurance cards
- If your insurance requires authorization and/or a referral from your primary care physician, please notify our staff and bring the appropriate information with you.
- If you are covered by Worker's Compensation, please bring written verification from your employer, along with the date of accident and address to which we submit claims, as well as a copy of Form 19.

The results of your evaluation will be forwarded to your referring and/or family physician following each visit with our office.

Our office hours are 8:00 a.m. to 5:00 p.m., Monday through Friday. You may reach our office by calling (910) 295-0237. Our fax number is (910) 295-0218. The clinic is closed on holidays.

Note: If you must cancel an appointment, please notify our office as soon as possible. This courtesy will allow us to provide care for other patients.



AFTER YOUR FIRST VISIT

Depending upon the nature of your health problem, our physicians may recommend that you receive further diagnostic testing as part of your treatment plan.

Often our patients require prescription medication. Please monitor your medications closely, and notify our nursing staff prior to running out of medication. Please allow 24 hours for prescriptions to be refilled. Our nursing staff may be reached by calling (910) 295-0237, option #1.

Should you need the services of one of our neurosurgeons after regular office hours, please call FirstHealth Moore Regional Hospital at (910) 715-1000 and ask that our neurosurgeon on call be paged. Our Neurological Surgery and Spine Center has a neurosurgeon on call every day, including weekends and holidays. Narcotic pain medications cannot be refilled during the weekends or holidays because the physician does not have access to your medical record.

FEES AND INSURANCE

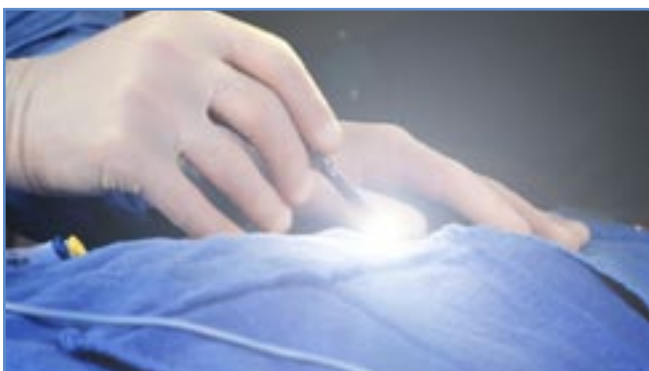
Managed Care Participation: We participate with many Managed Care contracts & commercial insurance plans. Please ask our receptionist if you have a question regarding participation with your particular plan.

As a service to our patients, we will file insurance claims for each of your insurance policies. We ask that deductibles, co-payments and co-insurance be paid at time of service.

Deductibles, co-payments, and co-insurance: As a convenience to you, we accept cash, personal checks, MasterCard, VISA, Discover, and American Express. Your payment is expected at the time services are provided. It is important to know that you are ultimately responsible for payment of your bill. We suggest you keep copies of all billing information should you need to follow up on claims with your insurance company.

CONCERNS

Our staff is happy to answer your inquiries at any time regarding procedures, insurance, billing and/or any other questions that you may have. Thank you for choosing our office to provide your neurosurgical care.



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OUR NEUROSURGEONS

Neurosurgeons complete one of the longest training periods of any medical specialty. This training includes graduating from an accredited four-year medical school, completing a six-month to one-year surgical internship program, and completing five to seven years in a neurosurgical residency program accredited by the American Council on Graduate Medical Education.



Malcolm Shupeck, MD, FACS

Pinehurst Surgical Clinic Association: 1990

MD Degree: Medical College of Virginia

Residency: Mayo Clinic, Rochester, MN

Certified by the American Board of
Neurological Surgery

Special Interests: Spinal surgery, brain tumors



Henry Molye, MD, PhD

Pinehurst Surgical Clinic Association: 2001

MD Degree: University of California, Los Angeles

Residency: University of California, Los Angeles

Board Certified by the American Board of
Neurological Surgery

Special Interests: Spinal surgery, brain tumors,
peripheral nerve surgery, pituitary tumors

OUR PHYSICAL MEDICINE AND REHABILITATION (PM&R) PHYSICIAN

is a medical doctor certified in non-surgical management and treatment of spinal and musculoskeletal pain and disorders. To become a physiatrist, individuals must successfully complete four years of graduate medical education and four additional years of postdoctoral residency training. Residency training includes one year spent developing fundamental clinical skills and three additional years of training in the full scope of the specialty.



Kathleen M. Eaton, MD

Pinehurst Surgical Association: 2006

MD Degree: State University of New York, New York

Residency: SUNY Downstate

Albert Einstein College of Medicine and Montefiore Medical Center

Certified by the American Board of Physical Medicine and Rehabilitation

Special Interests: Nonsurgical management and rehabilitation of musculoskeletal, spine and sports injuries, with an emphasis on neck and back pain; electromyography and nerve conduction testing

OUR PHYSICIAN ASSISTANTS

Physician Assistants are health care professionals licensed to practice medicine with physician supervision. As part of their comprehensive responsibilities, PAs conduct physical exams, diagnose and treat illnesses, order and interpret tests, counsel on preventive health care, and assist in surgery.

Philip Perrotta, PAC



Robert Trimarche, PAC



OUR LOCATION

The Neurological Surgery and Spine Center of Pinehurst Surgical is located just off the Pinehurst Traffic Circle adjacent to FirstHealth Moore Regional Hospital. Our office is located on the second floor, just as you come off the elevator. Parking is free.

