

GENERAL AND BARIATRIC SURGERY CENTER

 PINEHURST SURGICAL

IT'S ALL ABOUT YOUR HEALTH



PINEHURST, NORTH CAROLINA

SPECIALISTS IN LAPAROSCOPIC, MORBID OBESITY, AND COMPREHENSIVE GENERAL SURGERY

General Surgery is the medical branch that includes a broad spectrum of medical and surgical care of several body systems. Our board-certified physicians possess the specialized skills and knowledge to diagnose, treat, and manage a wide variety of general surgery diseases with the most up-to-date procedures and options.

Specifically, our department treats problems related to the following:

- Digestive system
- Thyroid and parathyroid glands
- Gallbladder
- Gastrointestinal tract
- Esophagus
- Liver
- Stomach
- Large and small bowels
- Rectum
- Pancreas
- Breast abnormalities

Our skilled surgeons also perform the following procedures:

- Upper and lower endoscopy
- Laparoscopic surgery
- Hernia repair
- Anti-reflux (hiatal hernia) surgery
- Surgical treatment of morbid obesity
- Dialysis Access Surgery

APPOINTMENTS

may be scheduled with our office without a referral from another physician unless your insurance requires it. In order to help us serve your healthcare needs most efficiently, please be sure to bring the following with you to your appointment:

- Medical records from any other physicians who have treated you for the same problem, including any X-rays, tests, and written reports (CT scans, MRI's, etc.)
- A list of medications you are presently taking
- A referral from your primary care physician, if required by your insurance company
- Your medical insurance card

Our office is open from 9 a.m. to 5 p.m., Monday through Friday. If you are unable to keep your appointment, please notify the office as soon as possible. This courtesy will allow us to provide care for another patient.

PAYMENT

is expected at the time services are provided. For your convenience, we accept cash, personal checks, MasterCard, VISA, Discover, and American Express. We will also file your insurance at no charge.

It is important to know that you are ultimately responsible for payment of your bill. We suggest you keep copies of all billing information should you need to follow up on claims with your insurance company. Our staff members will be glad to review this information with you and answer any questions.

AFTER YOUR VISIT

to our General and Bariatric Surgery Center, you may require additional medical services from our office.

For prescription refills, please call the General Surgery Department during regular hours, 9 a.m. to 5 p.m., Monday through Friday. To ensure a same-day response, be sure to call before 1:00 p.m. Please note that after office hours and on weekends or holidays, the doctor on call does not have access to your personal records and is unable to refill your prescription.

Our nurses' line is (910) 215-2518, and calls are answered in the order in which they are received. The nurse will need your name, address, date of birth, name of medication, and pharmacy name with telephone number. The nurse will also note any concerns or problems you may have, and if unable to help you, will talk to your physician or the physician assistant if the doctor is unavailable. In the rare event that a nurse is not available, please leave a message in voice mail, stating your name, account number, telephone number and the nature of your call. Your call will be returned as soon as possible.

Should you need to be seen by one of our physicians after regular office hours, Pinehurst Surgical has a general surgeon on call every day, including weekends. Please go to the emergency room and request the general surgeon on call for Pinehurst Surgical.



OUR HEALTH CARE TEAM

also uses Physician Assistants, licensed medical professionals working under the direct supervision of physicians, to perform many of the medical services traditionally handled by physicians.

Our entire health care team is concerned with your needs and works together to provide you with the very best medical care possible. We value our patients and we are committed to providing ethical and compassionate care.

OUR PHYSICIANS



from left (standing): R. Clayton Steiner, M.D., FACS;
Fabian E. Alzamora, M.D.;
Raymond G. Washington, Jr., M.D.;
John M. Fessenden, M.D.;
Richard L. Dales, M.D., M.S., F.A.C.S.
(seated): C. Kenneth Mitchell, Jr., M.D., F.A.C.S.;
Michael C. Rowland, M.D., F.A.C.S.;
H. Willy Chu, M.D.

Richard L. Dales, M.D., M.S., F.A.C.S.

Pinehurst Surgical Association: 1987

Medical University of South Carolina

Special Interests and Skills: Breast diseases and breast cancer, laparoscopic gallbladder surgery, all abdominal and gastrointestinal surgery, hernia, thyroid and parathyroid surgery. Member of the American Society of Breast Surgeons.

Appointments: (910) 295-0247 • Fax: (910) 235-2733

Michael C. Rowland, M.D., F.A.C.S.

Pinehurst Surgical Association: 1980

State University of New York at Buffalo

Special Interests and Skills: Minimally invasive hernias and laparoscopic ventral hernias; upper and lower GI endoscopies; biliary surgery; colon and rectal diseases; laparoscopic and advanced laparoscopic procedures (Nissen funduplications, colectomies, common duct exploration); stapled hemorrhoids; and breast cancer, including sentinel node excision.

Appointments: (910) 295-0264 • Fax: (910) 235-2730

John M. Fessenden, M.D.

Pinehurst Surgical Association: 2003

Creighton University School of Medicine

Special Interests and Skills: General and advanced laparoscopic/minimally invasive surgery to include the surgical treatment of incisional and inguinal hernia repair, splenectomy, adrenalectomy, esophageal reflux, achalasia, colon and biliary disease, and endoscopy.

Appointments: (910) 235-9778 • Fax: (910) 235-2731

Fabian E. Alzamora, M.D.

Pinehurst Surgical Association: 2006

Autonomous University of Guadalajara

Special Interests and Skills: Breast diseases and breast cancer, colonoscopies and colon cancer, hernia surgery and gallbladder (open and laparoscopic) surgery.

Appointments: (910) 235-4024 • Fax: (910) 235-2742

H. Willy Chu, M.D.

Pinehurst Surgical Association: 2006

Duke University

Special Interests and Skills: Laparoscopic gallbladder surgery, breast and colon cancers, hernias, in-office removal of skin cancers, dialysis surgery.

Appointments: (910) 235-4023 • Fax: (910) 235-2741

R. Clayton Steiner, M.D., FACS

Pinehurst Surgical Association: 2006

George Washington University School of Medicine

Special Interests and Skills: General surgery, laparoscopic surgery, breast surgery, thyroid surgery and surgical critical care.

Appointments: (910) 235-4025 • Fax: (910) 235-2743

Treatment of Morbid Obesity

C. Kenneth Mitchell, Jr., M.D., F.A.C.S.

Pinehurst Surgical Association: 1997

East Carolina University School of Medicine

Special Interests and Skills: Surgical treatment of morbid obesity, hernia repair, laparoscopy, endoscopy (upper endoscopy and colonoscopy),

GI surgery, and anti-reflux surgery.

Appointments: (910) 295-0884 • Fax: (910) 235-2732

Raymond G. Washington, Jr., M.D.

Pinehurst Surgical Association: 2001

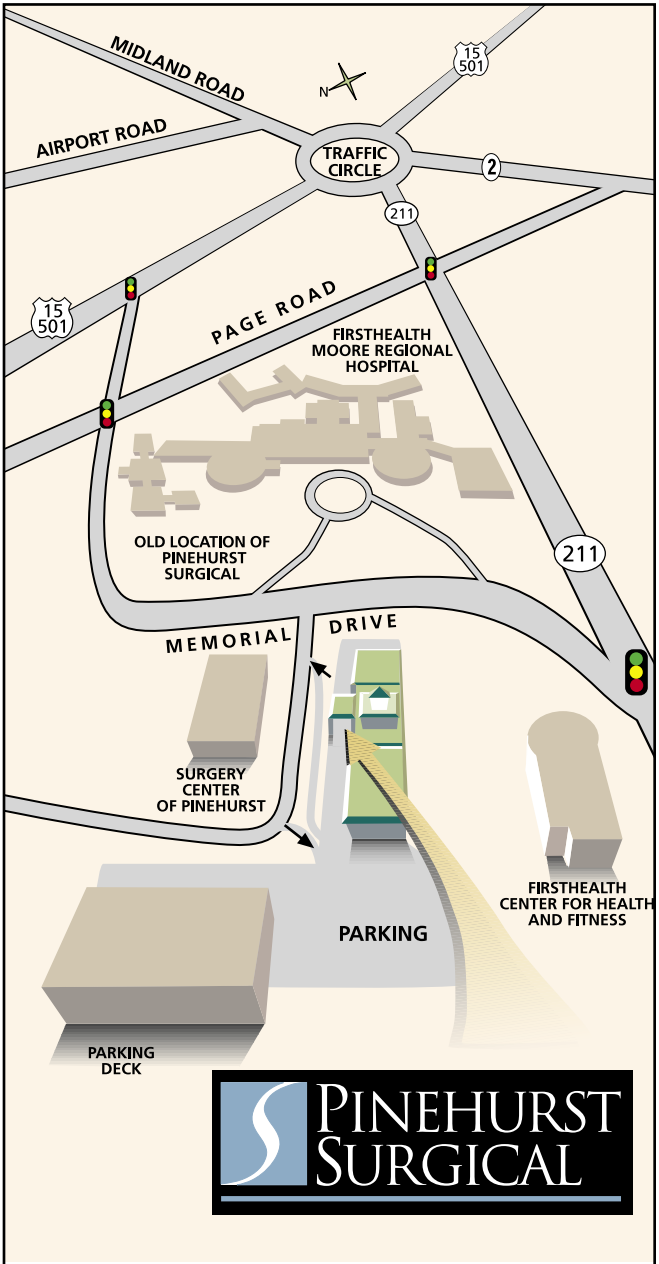
Medical College of Virginia, Richmond, Virginia

Special Interests and Skills: General surgery and advanced laparoscopic surgery to include splenectomy, inguinal hernia, anti-reflux procedures, colectomy, appendectomy, adrenalectomy, endoscopy, breast disease, and surgical treatment of morbid obesity.

Appointments: (910) 295-0882 • Fax: (910) 235-2729

OUR LOCATION

The General and Bariatric Surgery Center of Pinehurst Surgical is located just off the Pinehurst Traffic Circle adjacent to FirstHealth Moore Regional Hospital. Our office is located on the first floor, to the left as you come in the main entrance. Parking is free.



GENERAL AND BARIATRIC SURGERY CENTER

The Pinehurst Surgical General and Bariatric Surgery Center includes two patient care areas for minor procedures performed with local anesthesia. Our well-trained staff will provide you with the assistance you need for your health care. Each of our patient's privacy is safeguarded within a caring and safe environment.



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5 First Village Drive
Pinehurst, North Carolina 28374